



**CENTROID
PRODUCTS**

Troubleshooting CompuTank Installations

ORDERS ONLY: 386-423-3574 TECH SUPPORT: help@centroidproducts.com or fax: 386-423-3709 website: centroidproducts.com

Please email a scan or cell photo of your results below to help@centroidproducts.com. Or if it is easier, fax to 386-423-3709 and include an email address. You will get a response from an engineer the same business day.

PLEASE DONT RECALIBRATE THE DISPLAY. The display cals will not go bad, so trying to change them just discards good display cals which are inconvenient to regenerate.

- A. On the CompuTank display, press YES and NO at *EXACTLY* the same time and hold them down until you see "Calibration". Then release.
- B. Press 'No' until "Troubleshooting" is displayed, then 'Yes'
- C. Press 'No' until the tank number for your problem tank is displayed, then 'Yes'
- D. Press 'Yes' to Test Input. The display will give acceptable range (0-4.5V). Ignore that. Then it will show the actual input voltage. Watch for 30 seconds and write down the lowest voltage you see in the Lo blank. Then watch for 30 seconds and write down the highest voltage you see in the Hi blank, as shown in the example line in the table. This will give me an idea of the steadiness of the reading.
- E. Press 'Yes' to exit the voltage display.
- F. Press 'Yes' to "Show Cal Levels" Write down the voltages shown for each 1/8 tank in the table below (write down NC if "not cal'd" is displayed)
- G. The display will ask if you want to check another tank number. After you check the one(s) in question, you can agree to #0 (ie quit).

| Tank # | Lo | Hi | E | 1/8 | 1/4 | 3/8 | 1/2 | 5/8 | 3/4 | 7/8 | FULL |
|--------|----|----|---|-----|-----|-----|-----|-----|-----|-----|------|
|--------|----|----|---|-----|-----|-----|-----|-----|-----|-----|------|

EXAMPLE of correctly entered readings:

9 name: **KEEL WATER** APPROX. fraction of full 3/4 (actual--**not** the display rdg)
 2.35 2.41 0.00 **nc** **nc** **nc** **nc** **nc** **nc** **nc** **nc** 3.96

YOUR READINGS:

___ name: _____ actual fraction of full: _____

___ name: _____ actual fraction of full: _____

___ name: _____ actual fraction of full: _____

___ name: _____ actual fraction of full: _____
